

# **Heavy Tails: Performance Models and Scheduling Disciplines**

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**based on joint ITC 18 Tutorial with Onno Boxma, Sem  
Borst and Mor Harchol-Balter**

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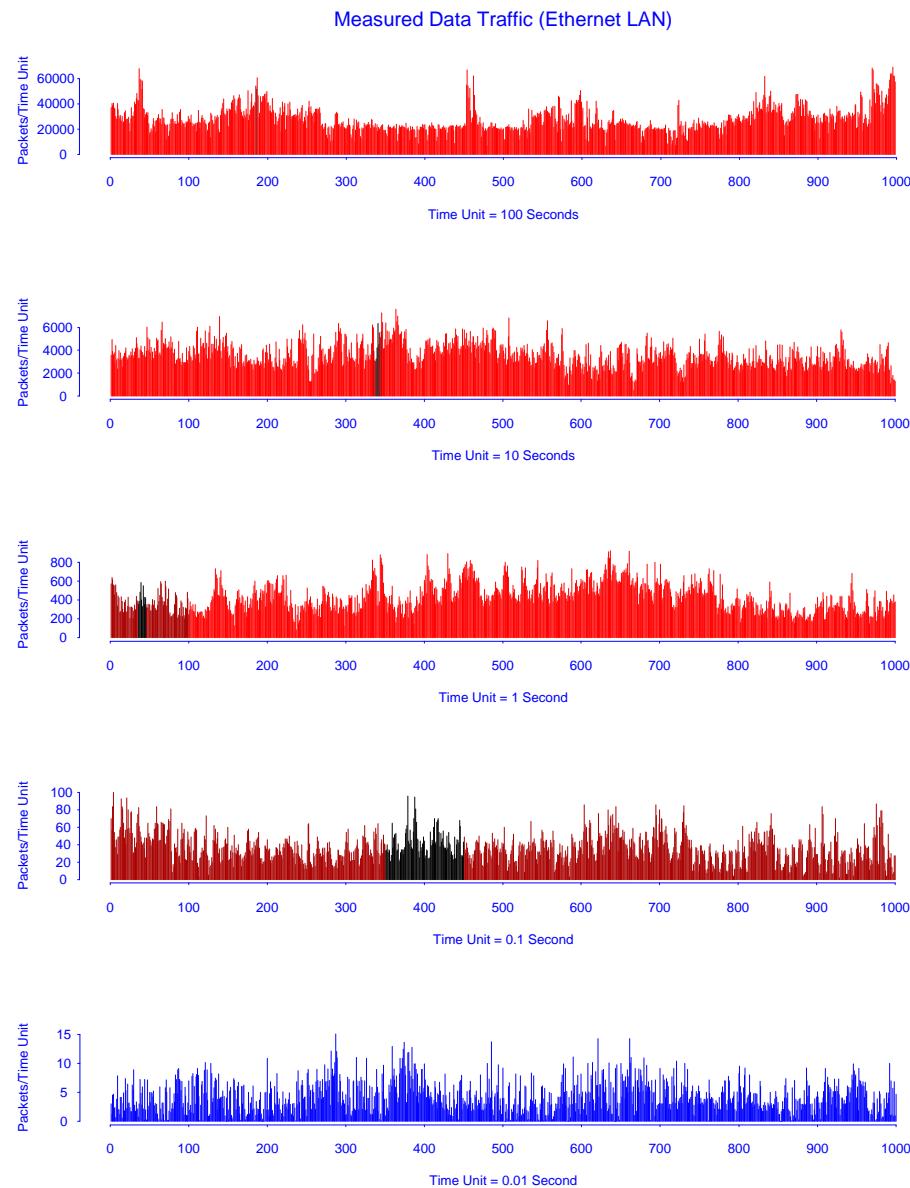
**Part I – Introduction and Methodology**

# Heavy Tails: Performance Models and Scheduling Disciplines Part I – Introduction and Methodology

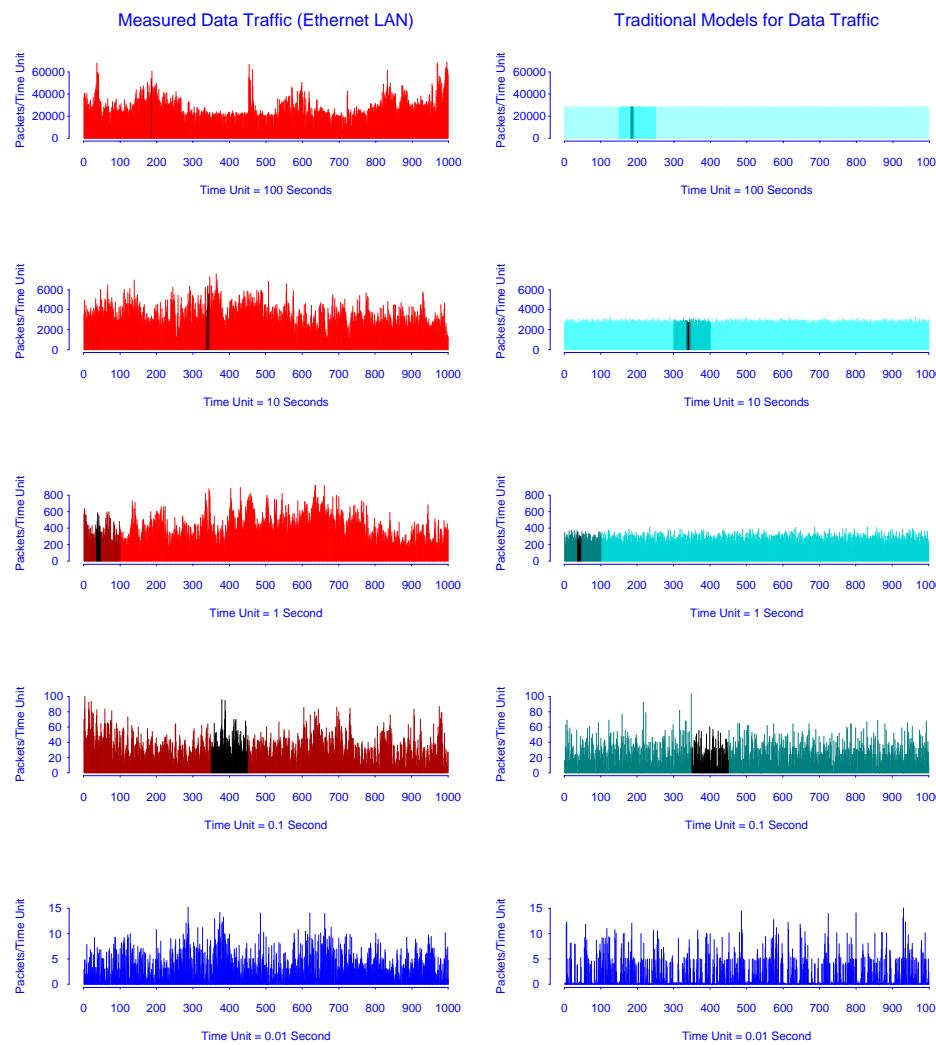
Tales to tell:

- traffic measurements and statistical analysis
- traffic modeling
- heavy-tailed input: performance analysis
- heavy-tailed input: damage control

# traffic measurements and statistical analysis



# traffic measurements and statistical analysis



The Bellcore data (courtesy: W. Willinger)

# Heavy Tails: Performance Models and Scheduling Disciplines Part I – Introduction and Methodology

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# traffic modeling

$W$  is **heavy-tailed** if  $e^{\epsilon x} P(W > x) \rightarrow \infty, \forall \epsilon > 0.$

**Examples:**

**Pareto:**  $P(B > x) = (\frac{\theta}{\theta+x})^\nu, \quad x \geq 0.$

**Weibull:**  $P(B > x) = e^{-(x/b)^c}, \quad 0 < c < 1, \quad x \geq 0.$

**lognormal:**  $P(B > x) = \int_x^\infty \frac{1}{y\sigma\sqrt{2\pi}} \exp\left[-\frac{[\log(y/m)]^2}{2\sigma^2}\right] dy, \quad x \geq 0.$

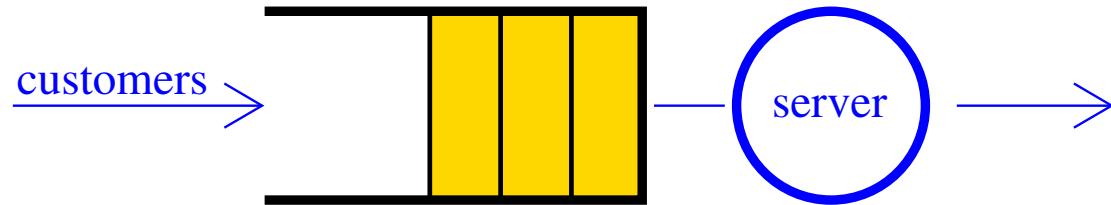
# Heavy Tails: Performance Models and Scheduling Disciplines Part I – Introduction and Methodology

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# heavy-tailed input: performance analysis

M/G/1



Key question: tail behavior of key performance measures

if

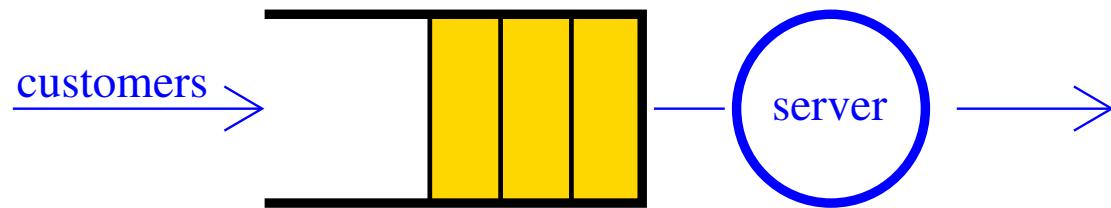
$$\mathbb{P}(B > x) \sim x^{-\nu}, \quad x \rightarrow \infty,$$

then

$$\mathbb{P}(W_{FCFS} > x) \sim ??, \quad x \rightarrow \infty.$$

# heavy-tailed input: performance analysis

M/G/1



**Key question: tail behavior of key performance measures**

**if**

$$\mathbb{P}(B > x) \sim x^{-\nu}, \quad x \rightarrow \infty,$$

**then**

$$\mathbb{P}(W_{FCFS} > x) \sim Cx^{1-\nu}, \quad x \rightarrow \infty.$$

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# **heavy-tailed input: performance analysis/damage control**

## **Key questions:**

- tail behavior of key performance measures
- multiclass systems: effect of one class on another class

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## **Key questions:**

- tail behavior of key performance measures
- multiclass systems: effect of one class on another class
- influence of the service discipline

# heavy-tailed input: performance analysis/damage control

M/G/1

if

$$\mathbb{P}(B > x) \sim x^{-\nu}, \quad x \rightarrow \infty,$$

then

$$\mathbb{P}(W_{FCFS} > x) \sim Cx^{1-\nu}, \quad x \rightarrow \infty.$$

but perhaps

$$\mathbb{P}(W_{smart} > x) \sim Dx^{-\nu}, \quad x \rightarrow \infty?$$

Ref.: V. Anantharam, QUESTA 33, 1999

# **heavy-tailed input: performance analysis/damage control**

## **Key questions:**

- tail behavior of key performance measures
- multiclass systems: effect of one class on another class
- influence of the service discipline
- fairness

# Organization

- Part I. Methodology
- Part II. Workload asymptotics of GPS systems (sample path analysis)
- Part III. Delay asymptotics for various scheduling strategies; PS in integrated services environments

# Part I

1. introduction
2. regular variation
3.  $M/G/1$  FCFS: workload and waiting time
4.  $M/G/1$ : busy period
5.  $M/G/1$  LCFS preemptive resume: sojourn time
6. epilogue

## 2. Regular variation

**M/G/1 queue:**  $B(x) = \mathbb{P}(B < x)$ ,

LST  $\mathbb{E}[e^{-sB}]$ , mean  $\mathbb{E}B < \infty$ .

arrival rate  $\lambda$ , load  $\rho := \lambda \mathbb{E}B < 1$ .

**Regularly varying service time distribution:**

$$\mathbb{P}(B > x) = x^{-\nu} L(x).$$

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**Regularly varying service time distribution:**

$$\mathbb{P}(B > x) = x^{-\nu} L(x).$$

**$L(\cdot)$  is slowly varying:**  $\lim_{t \rightarrow \infty} \frac{L(tx)}{L(t)} = 1, \quad \forall x > 0$ .

(we mainly consider  $1 < \nu < 2$ :  $\text{Var}(B) = \infty$ .)

**Example: Pareto.**  $\mathbb{P}(B > x) = (\frac{\theta}{\theta+x})^\nu, \quad x \geq 0$ .

# Bingham & Doney

## Key lemma for regularly varying tails

Let  $n < \nu < n + 1$ .

Equivalent are:

$$\mathbb{P}(Y > x) \sim x^{-\nu} L(x), \quad x \rightarrow \infty,$$

and

$$\mathbb{E}[e^{-sY}] - \sum_{j=0}^n \mathbb{E}Y^j \frac{(-s)^j}{j!} \sim -\Gamma(1-\nu)s^\nu L\left(\frac{1}{s}\right), \quad s \downarrow 0.$$

### 3. $M/G/1$ FCFS: waiting time (and workload)

#### $G/G/1$ FCFS

Cohen (JAP, 1973):

$$\begin{aligned} P(B > x) \sim x^{-\nu} L(x), \quad x \rightarrow \infty, \quad \nu > 1 \iff \\ P(W > x) \sim \frac{\rho}{1 - \rho} \frac{1}{\nu - 1} \frac{1}{\mathbb{E}B} x^{1-\nu} L(x), \quad x \rightarrow \infty. \end{aligned}$$

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$$\mathbb{P}(W > x) \sim \frac{\rho}{1 - \rho} \frac{1}{\nu - 1} \frac{1}{\mathbb{E}B} x^{1-\nu} L(x), \quad x \rightarrow \infty.$$

In fact (Pakes, JAP 1975, for subexponential  $B^{res}$ ):

$$\mathbb{P}(W > x) \sim \frac{\rho}{1 - \rho} \mathbb{P}(B^{res} > x), \quad x \rightarrow \infty.$$

Note that  $\mathbb{P}(B^{res} > x) = \int_x^\infty \frac{\mathbb{P}(B > u)}{\mathbb{E}B} du$

and  $\mathbb{E}B^{res} = \frac{\mathbb{E}B^2}{2\mathbb{E}B}$ .

# Four proofs for $M/G/1$

- (a) Direct proof
- (b) Proof via LST and Bingham-Doney
- (c) Proof via sample-path argument
- (d) Proof via conditional moments method (see Part III)

## (a) Direct proof

$$\mathbb{P}(W > x) \sim \frac{\rho}{1 - \rho} \mathbb{P}(B^{res} > x), \quad x \rightarrow \infty.$$

See next slide:

$$W =^d B_1^{res} + \dots + B_K^{res},$$

with  $K \sim \text{geom}(\rho)$ .

Hence

$$\begin{aligned}\mathbb{P}(W > x) &= (1 - \rho) \sum_{n=0}^{\infty} \rho^n \mathbb{P}(B_1^{res} + \dots + B_n^{res} > x) \\ &\sim (1 - \rho) \sum_{n=0}^{\infty} \rho^n n \mathbb{P}(B^{res} > x) \\ &= \frac{\rho}{1 - \rho} \mathbb{P}(B^{res} > x), \quad x \rightarrow \infty.\end{aligned}$$

Indeed (Pollaczek-Khintchine formula for  $M/G/1$ ):

$$\mathbb{E}[e^{-sW}] = \frac{(1 - \rho)s}{s - \lambda + \lambda\mathbb{E}[e^{-sB}]}$$

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Indeed (Pollaczek-Khintchine formula for  $M/G/1$ ):

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so

$$W =^d B_1^{res} + \dots + B_K^{res}.$$

## Remark

$$\mathbb{P}(B_1^{res} + \dots + B_n^{res} > x) \sim n\mathbb{P}(B^{res} > x), \quad x \rightarrow \infty,$$

holds for subexponential (e.g., regular varying) distributions.

Crucial property: if sum is large, it is most likely due to one big term

(Catastrophy principle)

## (b) Proof via LST and Bingham-Doney

If  $P(B > x) \sim x^{-\nu} L(x)$ ,  $x \rightarrow \infty$ ,  $1 < \nu < 2$ ,

then (Bingham-Doney):

$$\begin{aligned} 1 - E[e^{-sB^{res}}] &= 1 - \frac{1 - E[e^{-sB}]}{sE[B]} \\ &\sim -\frac{\Gamma(1-\nu)}{E[B]} s^{\nu-1} L(1/s), \quad s \downarrow 0, \end{aligned}$$

because

$$E[e^{-sB}] - 1 + sE[B] \sim -\Gamma(1-\nu) s^\nu L\left(\frac{1}{s}\right), \quad s \downarrow 0.$$

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Combine with

$$\mathbb{E}[e^{-sW}] = \frac{1 - \rho}{1 - \rho \mathbb{E}[e^{-sB^{res}}]} = \frac{1 - \rho}{1 - \rho + \rho(1 - \mathbb{E}[e^{-sB^{res}}])},$$

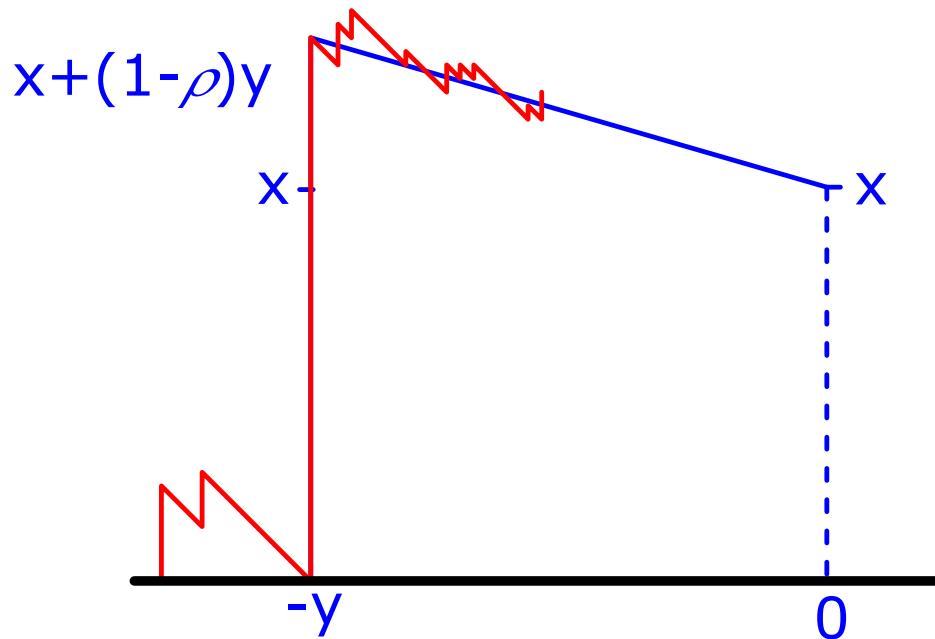
to get, for  $s \downarrow 0$ :

$$1 - \mathbb{E}[e^{-sW}] \sim -\frac{\rho}{1 - \rho} \frac{\Gamma(1 - \nu)}{\mathbb{E}B} s^{\nu-1} L(1/s).$$

Now again apply Bingham-Doney.

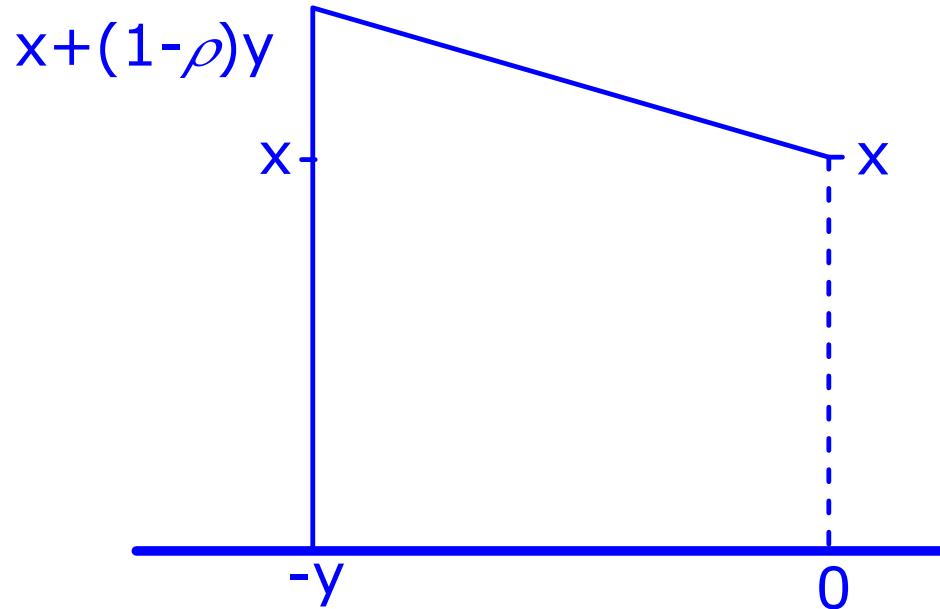
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$$\mathbb{P}(W > x) = \mathbb{P}(V > x), \quad x > 0 \text{ (PASTA)}$$



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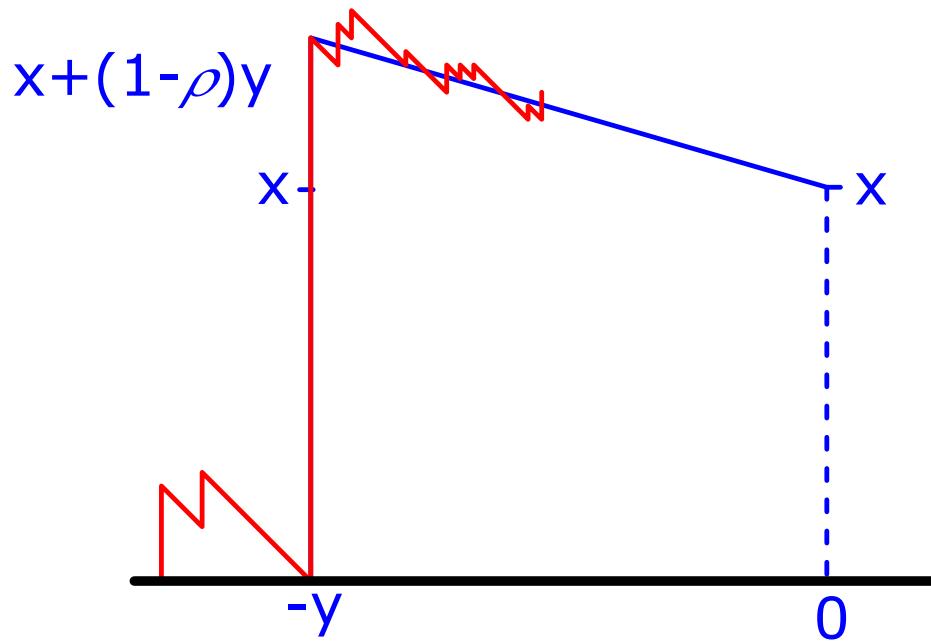
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$$\mathbb{P}(V > x) \sim \int_{y=0}^{\infty} \mathbb{P}(B > x + (1 - \rho)y) \lambda dy$$

### (c) Proof via sample-path argument

$$\mathbb{P}(W > x) = \mathbb{P}(V > x), \quad x > 0 \text{ (PASTA)}$$



$$\begin{aligned} \mathbb{P}(V > x) &\sim \int_{y=0}^{\infty} \mathbb{P}(B > x + (1 - \rho)y) \lambda dy \\ &= \int_{z=x}^{\infty} \mathbb{P}(B > z) \lambda \frac{dz}{1 - \rho} = \frac{\rho}{1 - \rho} \int_{z=x}^{\infty} \frac{\mathbb{P}(B > z)}{\mathbb{E} B} dz. \end{aligned}$$

**Rigorous proof:** provide a lower and upper bound that asymptotically coincide.

**Lower bound:** “easy”.

$$\mathbb{P}(V > x) \geq \frac{\rho}{1 - \rho + \delta} \int_{x(1+\epsilon)}^{\infty} \frac{\mathbb{P}(B > z)}{\mathbb{E}B} dz.$$

**Use the Law of Large Numbers to show that one big jump gives this lower bound.**

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**Use the Law of Large Numbers to show that one big jump gives this lower bound:**  $A(-y, 0) > (\rho - \delta)y$  a.s.

$$\mathbb{P}(V > x) \geq \int_{y=0}^{\infty} \mathbb{P}(B + A(-y, 0) - y > x) \lambda dy$$

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**Rigorous proof:** provide a lower and upper bound that asymptotically coincide.

**Lower bound:** “easy”.

$$\mathbb{P}(V > x) \geq \frac{\rho}{1 - \rho + \delta} \int_{x(1+\epsilon)}^{\infty} \frac{\mathbb{P}(B > z)}{\mathbb{E}B} dz.$$

**Upper bound:** “hard”.

$$\mathbb{P}(V > x) \leq \frac{\rho}{1 - \rho - \delta} \int_{x(1-\epsilon)}^{\infty} \frac{\mathbb{P}(B > z)}{\mathbb{E}B} dz + o(x^{1-\nu}).$$

Include all other scenario's (like two big jumps) and show that they can (asymptotically) be neglected.

## 4. $M/G/1$ : busy period

De Meyer and Teugels (1980):

$$\mathbb{P}(P > x) \sim \frac{1}{1 - \rho} \mathbb{P}(B > (1 - \rho)x), \quad x \rightarrow \infty.$$

**Proof 2:** apply Bingham-Doney to  $\mathbb{E}[e^{-sP}]$ .

$\mathbb{E}[e^{-sP}]$  satisfies

$$x = \mathbb{E}[e^{-(s + \lambda(1-x))B}].$$

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$\mathbb{E}[e^{-sP}]$  satisfies

$$x = \mathbb{E}[e^{-(s + \lambda(1-x))B}].$$

This implies ( $1 < \nu < 2$ ):

$$\mathbb{E}[e^{-sP}] - 1 + s \frac{\mathbb{E}B}{1 - \rho} \sim -\Gamma(1 - \nu)(1 - \rho)^{-(\nu+1)} s^\nu L\left(\frac{1}{s}\right), \quad s \downarrow 0.$$

Hence

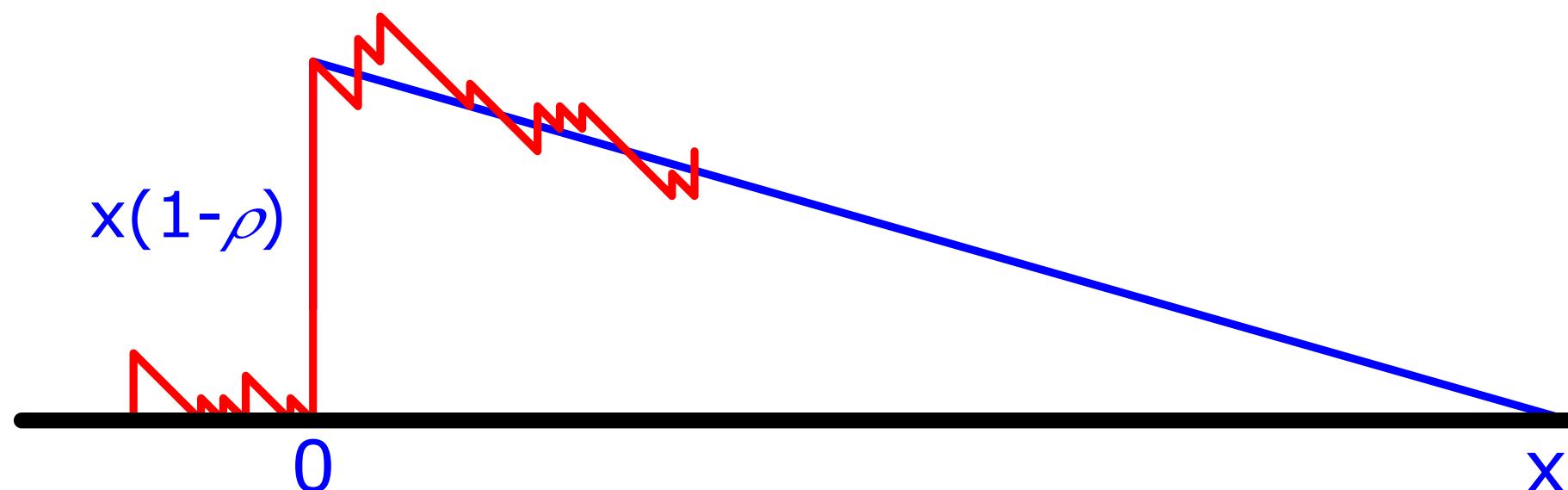
$$\mathbb{P}(P > x) \sim \frac{1}{1 - \rho} ((1 - \rho)x)^{-\nu} L(x), \quad x \rightarrow \infty.$$

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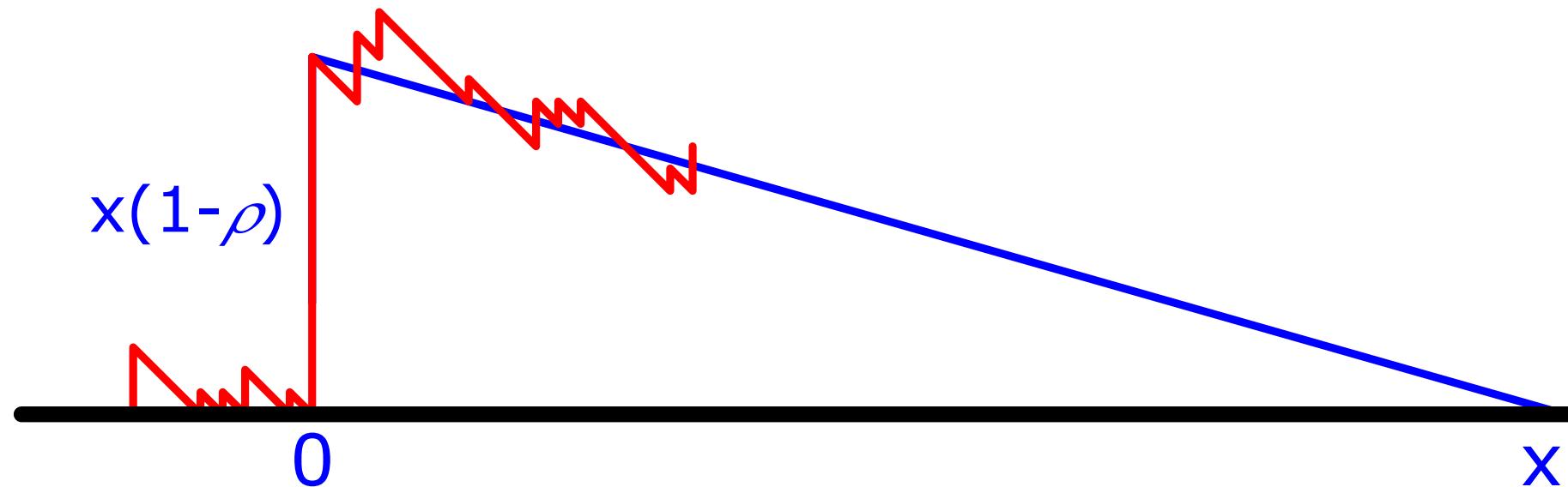


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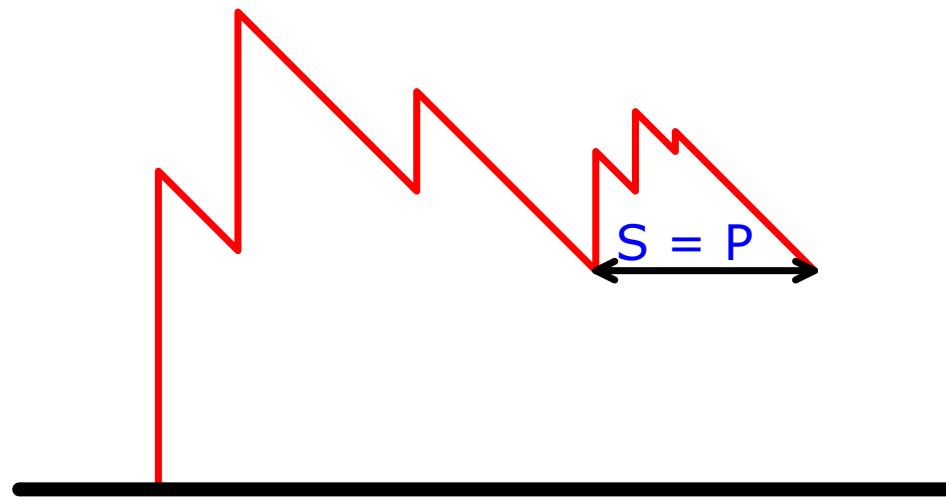
$$P(P > x) \sim \frac{1}{1-\rho} P(B > (1-\rho)x), \quad x \rightarrow \infty.$$

Proof 3: sample-path argument

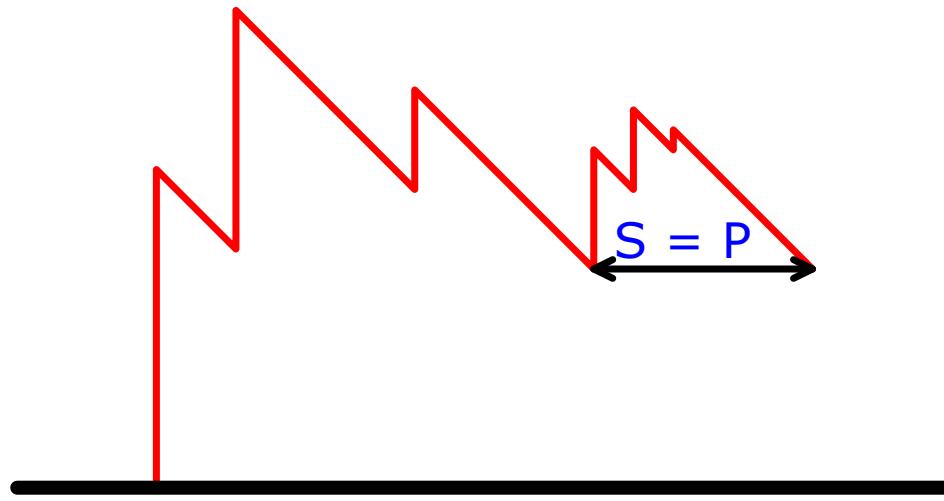


Remember that  $\frac{1}{1-\rho} = E[\text{number of customers in busy period}]$ .

## 5. $M/G/1$ LCFS preemptive resume: sojourn time



## 5. $M/G/1$ LCFS preemptive resume: sojourn time



Sojourn time  $S =^d P$  busy period

Hence

$$\mathbb{P}(S_{LCFS-PR} > x) \sim \frac{1}{1-\rho} \mathbb{P}(B > (1-\rho)x), \quad x \rightarrow \infty.$$

Note:  $\mathcal{O}(x^{-\nu})$  instead of  $\mathcal{O}(x^{1-\nu})$ !

## 6. Epilogue

**Warning:** careful with using results like

$$P(W > x) \sim \frac{\rho}{1 - \rho} P(B^{res} > x) \text{ or } Cx^{1-\nu}$$

as approximation.

Such an approximation is typically bad  
(Abate, Choudhury & Whitt, QUESTA 16, 1994).

Taking a few more terms does not always help  
(Willekens & Teugels, QUESTA 10, 1992).

Abate et al. suggest: Use their numerical algorithm for  
LST inversion, if such LST is known.

# Heavy Tails: Performance Models and Scheduling Disciplines

## Part I – Introduction and Methodology

### Reference:

**The impact of the service discipline on delay asymptotics.** Sem Borst, Onno Boxma, Sindo Núñez-Queija, Bert Zwart. *Performance Evaluation* 54 (2003), 175-206.

<http://www.cwi.nl/~sindo>